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TDCJ successfully transitions to Microsoft Office 365 email system

After more than 14 years using the previous email system, the Texas Department of Criminal Justice recently converted to the Office 365 email platform, a “cloud service” from Microsoft. The Information Technology Division’s careful planning, installation and technical support, aided by cooperation of each agency division and department, made this challenging communication system upgrade a success. Office 365 is made available to the TDCJ through the Department of Information Resources data center services contract and meets the requirements set forth by the FBI’s Criminal Justice Information Services (CJIS) security policy.

O365, as it is called, is a web-based version of the Microsoft Office suite which includes the Outlook Web application for email, SharePoint Online for group collaboration, Lync

provides TDCJ users with a web-based version of the Microsoft Office suite, including Word, Excel and PowerPoint.



Online for instant messaging and OneDrive for document storage and sharing. O365 also

TDCJ’s Information Technology Division spent more than a year preparing for this transition, which included software installation, infrastructure support and more. ITD worked with contacts from each department and division to help coordinate the move and keep users apprised of the project’s status. The agency successfully migrated 8,320 mailboxes, 363 shared resources such as calendars, and 472 Blackberries from Lotus Notes to new O365 accounts in just five weeks. ●